



Revenue

MOH	\$2,641,719
Ontario Health	\$448,970
Other	\$167,551
Interest	\$7,900
Total	\$3,266,140

Waterloo Region Nurse Practitioner-Led Clinic

Partnering for a Healthier Community

Board Chair Message

On behalf of WRNPLC and the Board of Directors, I am pleased to present to you the **Annual Report for 2023/2024**.

The theme of this year's AGM and celebration is on **teamwork in action as a means of expanding health access and equity**. The expansion of resources to better serve the community of Pioneer Park is a wonderful example of working together to address health needs. Participating in systems health planning is also essential for effective healthcare, and we congratulate the team on their ongoing contributions to primary care through leadership and participation in regional, provincial, and national committees and organizations. Well done!

The WRNPLC is thankful for the many community partners who come forth with **great ideas and creative solutions**, and for responding so positively to our ideas. It is a pleasure to hear your names and organizations come up in daily conversations, always spoken with appreciation.

Heather Cross
Board Chair

Expenses

Salary & Benefits	\$2,707,772
Operating Costs	\$557,092
Total	\$3,264,864

Annual Report 2023-24



Climate Crew Update

In 2023-24, the **Climate Crew** completed surveys and audits on recycling and non-HFA inhaler prescribing initiatives to garner feedback on impact and next steps. Most staff members indicated they **changed both their recycling and prescribing practices** based on our education. For the remainder of the year, we focused on the UN Actions for a Healthy Planet - providing emails and educational materials on bulletin boards and TVs for both patients and staff alike. We had a **successful Earth Day clean up at all 3 sites** - making a visible contribution to cleaning up our communities.

For 2024-25, our goals are to plan and engage staff quarterly in **environmentally sustainable awareness activities**. We also hope to work with our **Quality Improvement Team** to focus on a climate-based project/initiative.

Specialized Services Offered



Foot care



After-hours appointments



IUD insertion



RPN-led cervical screening



Minor procedures



Joint injections



Spirometry visits



Smoking cessation



Home visits

Social Work-Led Group Programs

Craving Change

Strategies for Better Sleep

Walk & Talk Kitchener



Vision

Partnering for a Healthier Community

Mission

Waterloo Region Nurse Practitioner-Led Clinic is an innovative provider of person-centered, quality driven integrated and accessible primary care.

We will achieve our mission by:

- Building partnerships
- Optimizing resources
- Engaging in research and evaluation
- Incorporating lifelong learning into all that we do
- Contributing to a more effective and sustainable health system

Interprofessional Primary Care Team Expansion Funding

On February 16, 2024, with MPP Mike Harris, we were thrilled to announce that **Waterloo Region NPLC had been awarded expansion funding** from the provincial government. This investment from the province of Ontario represents a crucial step forward in overcoming barriers faced by underserved communities and improving access for unattached patients. We are deeply grateful for the province's acknowledgment of the vital role Nurse Practitioner Led Clinics play in tackling the urgent challenges within primary care. We are excited to begin work on expanding our programs and services that will support our patients, our communities, and our partners...stay tuned!

MPP Mike Harris highlighted, **"this investment will ensure our community has greater access to quality primary healthcare services closer to home."**



Doug McIntosh
Neo Architecture

Bill Davidson Community Service Award

Established in 2020, this annual award is given to a community member who has made a positive impact on the Cambridge and North Dumfries and/or KW communities.

As the architect working closely with WRNPLC on our Capital Project, Doug has gone **above and beyond** throughout the whole process. Doug's knowledge and passion extend far beyond the structural aspects of his projects; **he deeply understands and advocates for the needs of organizations and communities**. His dedication to improving community health and his exceptional leadership make him a truly deserving recipient of this award.

Thank You to Our Partners

Starling Community Services

Region of Waterloo Diabetes

House of Friendship

McMaster University

Kinbridge Community Association

Alliance for Healthier Communities

Conestoga College

Athabasca University

KW4 OHT Partners

Breslau Pharmasave Team

CND OHT Partners

NPLCA