

Waterloo Region Nurse Practitioner-Led Clinic



We are moving to a new location at 73 Water St. N Unit 202.

What This Means for You!

The clinic will need to close for a few days during the physical move to safely transfer equipment, technology, and supplies to the new site.

The clinic will be closed August 21st, 24th, 25th, and the morning of the 26th. We will reopen Wednesday August 26 at 1:00 and will then resume regular clinic hours.

Access to our other clinic sites remains available during this time and same day appointments will be available in Breslau and Kitchener.

While moving a healthcare clinic is a large and complex process, our goal is to make this transition as smooth as possible while continuing to provide safe, high-quality care.

Parking, Building Access & After-Hours Appointments

Parking can be accessed from the Ainslie Street and Water Street entrances. There is two-hour free parking in the upper lot available for patients of the clinic in addition to paid parking in the lower lot. There is also plenty of street parking, along with the Water St. lot right across the street.

Because the new site is in a secure building with doors that are locked after 5:00 p.m., patients arriving for appointments after 5:00 will need to use the intercom system available at both front and back entrances. Clear instructions and signage will be provided.

Temporary Disruptions During the Move

As with any major move involving technology, phones, internet systems, and medical equipment, we anticipate there may be some temporary challenges during the transition period including,

- Temporary phone or technology interruptions
- Longer response times
- Short periods of reduced appointment availability
- Occasional redirection to another clinic site
- Virtual appointments when appropriate

Thank You for Your Patience

We understand that transitions can sometimes be inconvenient, and we truly appreciate your patience, flexibility, and kindness during this exciting next chapter for our clinic.

We are confident this move will allow us to better serve our community for many years to come.

Thank you for being part of the Waterloo Region Nurse Practitioner-Led Clinic community.